



**PINNACLE**  
CLINICAL RESEARCH

## FIBROSCAN ORDER FORM

**This is offered by Pinnacle at no cost to the patient.**  
**Insurance information and CPT codes are not needed**

Patient Name: \_\_\_\_\_

Patient DOB: \_\_\_\_\_

Patient Phone: \_\_\_\_\_

Ordering Provider: \_\_\_\_\_

Ordering Provider Phone: \_\_\_\_\_

Ordering Provider Fax: \_\_\_\_\_

Patients with one or more of the following conditions would benefit from a Fibroscan:

- Obesity
- Diabetes
- Metabolic Syndrome
- Age > 50
- High Cholesterol
- Hypertension
- AST or ALT > 20 (and no other reason for elevated numbers)

*One of our Board-Certified providers will review the results with the patient and provide recommendations and lifestyle counseling. We will fax a copy of the report to your office.*

*To better counsel the patient, please include the last clinic note and labs. Thank you!*

Please fax the completed form, or send your EMR Entry Request to the location of your choice:

- AUSTIN | 8015 Shoal Creek Blvd, Suite 114, Austin, TX 78757 | F: (512) 732-9957
- GEORGETOWN | 3201 S Austin Ave, Suite 325, Georgetown, TX 78626 | F: (737) 444-8480
- SAN ANTONIO | 5109 Medical Dr, Suite 200, San Antonio, TX 78229 | F: (210) 572-5766

## ***Pinnacle Communication Guidelines***

Respected referring physician,

We take pride in being efficient and thorough when contacting and caring for your patients. In attempt to have clear communication and meet your needs, we'd like to provide insight on our processes and expected timeframes of communication regarding the status and outcome of your referral.

- Once a referral is received, we will send a letter confirming that we did indeed receive your referral 24-48hrs from the time we receive it. If you have not heard from us within 1 week of sending a referral, please re-send or call us as we most likely did not receive it.
- If/when successful contact has been made with the patient, we typically get them in for their fibroscan appointment within 1-2 weeks, **dependent on their availability**. We review the results, go over dietary and lifestyle recommendations with the patient immediately following their scan at the same appointment.
- If your patient decides to enter a clinical trial, we will notify you of the name of the trial. Dependent on which trial they enter, there may be limited information we can provide to you regarding their labs and testing. This is due to regulations by sponsors and FDA on blinded and un-blinded stipulations. However, the results will be reviewed with your patient at their visits.
- We attempt to contact each patient 3 times prior to sending you a letter letting you know we were unable to get a hold of the patient to schedule.
- Overall, you should receive an "outcome" letter from Pinnacle within 30 days of sending a referral informing you of the progress made with the patient.

If you need further explanation, more referral forms or marketing materials, please reach out to our marketing team at [marketing@pinnaclesearch.com](mailto:marketing@pinnaclesearch.com)

If you need more information regarding status of a referral, or have questions related to a patient that you've sent over, please reach out to our referral coordinator

- AUSTIN: Melanie Carter-Ratcliff at [mcarter-ratcliff@pinnaclesearch.com](mailto:mcarter-ratcliff@pinnaclesearch.com) or call her at 512-384-1560.
- GEORGETOWN: Melanie Carter-Ratcliff at [mcarter-ratcliff@pinnaclesearch.com](mailto:mcarter-ratcliff@pinnaclesearch.com) or call her at 512-384-1560.
- SAN ANTONIO: Suzanne Cardenas at [scardenas@pinnaclesearch.com](mailto:scardenas@pinnaclesearch.com) or call her at 210-982-0337.

Thank you for your partnership and trusting us with your patients' care.

Respectfully,

Your Pinnacle Team